

ASSOCIATION OF GREATER MANCHESTER AUTHORITIES

GREATER MANCHESTER TRANSPORTATION UNIT

**Results of the Transport Matters Consultation
Autumn 2005**

GMTU Report 1092 December 2005

SUMMARY

This report presents the results of the self-completion questionnaire survey included in the 'We think local transport matters' newsletter (Special Edition – Local Transport Plan 2006-2011) in Autumn 2005. 482 questionnaires were returned.

Information is given on:

- The profile of respondents
- How respondents would prioritise individual measures included in the provisional LTP
- What other measures respondents would like to see included in the Transport Plan
- How respondents would like to be kept informed about local transport issues

C O N T E N T S

	Page
1. SUMMARY OF FINDINGS	1
2. INTRODUCTION	2
3. PROFILE OF RESPONDENTS	2
4. SURVEY RESULTS	4
5. WHAT HAVE WE MISSED?	9
6. HOW DO YOU THINK WE SHOULD KEEP PEOPLE BETTER INFORMED?	10
APPENDIX 1. Copy of Questionnaire	
APPENDIX 2. Map Showing Geographical Distribution of Respondents	
APPENDIX 3. Answers to 'What have we missed?'	

1. SUMMARY OF FINDINGS

- 1.1 Respondents were asked what level of priority should be accorded to measures included in Greater Manchester's Provisional Second Local Transport Plan. They were asked to indicate whether measures should be 'High priority', 'Medium Priority', 'Low Priority' or 'Not a priority'. It should be noted that most respondents attached some level of priority to all the proposed measures with few respondents saying that measures were not a priority.
- 1.2 **Draft LTP Measures considered high priority** by the largest proportions of the 466 respondents (66% or more) are:
- Improve public transport to the regional centre and other town centres (74%)
 - Promote Metrolink Expansion and rail service improvements (72%)
 - Ensure full funding to deliver new Metrolink Routes (70%)
 - Improve public transport access to local amenities (68%)
 - Encourage transfer of freight from road to rail and water (67%)
- 1.3 **Measures attracting the lowest level of support** (less than 30% giving high priority) are:
- Invest in Car Clubs and publicity for journey planning (12%)
 - Install roadside signs to give up-to-date travel advice (19%)
 - Install dropped crossings, tactile paving etc on footpaths (24%)
 - Introduce more speed and red light cameras (28%).
- 1.4 Between these extremes there is **considerable support** (more than 50% giving high priority) for
- Encouraging drivers to reduce speed (64%)
 - Promoting the use of fuel-efficient technologies (63%)
 - Dedicated teams to tackle crime on PT (60%)
 - Enhancing existing Metrolink and rail routes (59%)
 - Maintaining safe road surfaces (58%)
 - Expand CCTV coverage on public transport (55%)
 - School Travel Plans and safer routes to school (54%)
 - Actively promote walking and cycling (51%).
- 1.5 When asked **how we should keep people better informed**:
- 76% of respondents selected 'Advertisements in free local newspapers'
 - 62% selected 'Newspapers like this one distributed to public buildings'
 - 52% selected 'Newsletters delivered free to every home'
 - The least popular option, selected by 34% of respondents was 'Advertisements in local newspapers you have to buy'.
-

2. INTRODUCTION

- 2.1 A pull-out questionnaire was included in the 'We think local transport matters' newsletter (special edition – Local Transport Plan 2006-2011). The newsletter was distributed widely throughout Greater Manchester during October and November 2005. The main aim of the survey was to find out what level of priority members of the public think should be attached to measures proposed for the second Local Transport Plan (LTP2). A copy of the questionnaire is included in Appendix 1.
- 2.2 30,000 copies of the newsletter were produced and they were distributed mainly via the GMPTE distribution system. Outlets included libraries, travel shops, health centres and other public transport information points. They were also sent to interested individuals and organisations whose contact details are held on the GMPTE and LTP Consultation Databases. An electronic copy of the questionnaire was posted on the LTP website.
- 2.3 A prize draw (one prize of £100 and three of £50) was included to encourage response and 482 people returned questionnaires before 1 December 2005.
- 2.4 466 respondents returned fully or almost fully completed questionnaires. The remaining 16 respondents (all from Offerton, Stockport) gave only comments or suggestions and did not answer any other questions. Their comments have been included in the section on 'Other Comments and Suggestions'.

3. PROFILE OF RESPONDENTS

Sex

- 3.1 Table1 shows that of the people who answered this question, 48% were men, 52% were women.

Table 1 Respondents by Gender		
	Number of respondents	%
Male	217	48
Female	239	52
Total	456	100

Age

- 3.2 Table 2 shows that more than two thirds of the respondents were aged 45 and over.

	Number of respondents	%
15 or under	2	<1
16-24	25	5
25-34	60	13
35-44	65	14
45-54	104	23
55-64	120	26
65 or over	86	19
Total	462	100

Use of a car?

- 3.3 Table 3 shows that 66% of respondents have use of a car at least sometimes but that 34% never have.

	Number	%
Yes	225	49
Sometimes	77	17
No	156	34
Total	458	100

District of Residence

- 3.4 Table 4 shows where respondents live based on postcode. A fifth of respondents live in Manchester. The lowest levels of response were from Rochdale, Salford and Tameside but it is not clear whether this relates to newspaper distribution levels or lower levels of interest in local transport issues.
- 3.5 There was a relatively high level of response from Stockport residents. This is partly due to the number of responses from people who wished to comment on specific bus issues but who also completed the rest of the questionnaire.
- 3.6 The map in Appendix 2 shows the distribution of home postcode locations of all respondents returning fully completed questionnaires.

Table 4 District of Residence		
District	Number of respondents	%
Bolton	50	11
Bury	29	6
Manchester	93	20
Oldham	40	9
Rochdale	24	5
Salford	24	5
Stockport	69	15
Tameside	21	5
Trafford	41	9
Wigan	35	8
Outside GM	25	5
Total	466	100

4. SURVEY RESULTS

- 4.1 Table 5 shows the number and percentage of respondents attaching each level of priority to each measure. Measures are given in the same order as on the questionnaire.
- 4.2 The percentages in the table relate to all 466 respondents but since a few respondents did not indicate priority level for every measure, not all percentages sum to 100.
- 4.3 Percentages of respondents according high priority to each measure are shown in Figures 1 to 4.
- 4.4 A full picture of all responses to all measures is given in Figure 5. The measures are sorted in decreasing order of the percentage of respondents attaching high priority to them.
- 4.5 Most respondents attached some level of priority to all proposed measures with few respondents saying that measures were 'not a priority'. Those measures considered high priority by a high proportion of residents are considered low priority by a correspondingly small proportion.
- 4.6 Measures considered high priority by the largest proportions of the 466 respondents (66% or more) are:
- Improve public transport to the regional centre and other town centres (74%)
 - Promote Metrolink Expansion and rail service improvements (72%)

- Ensure full funding to deliver new Metrolink Routes (70%)
- Improve public transport access to local amenities (68%)
- Encourage transfer of freight from road to rail and water (67%)

4.7 Measures attracting the lowest level of support (less than 30% giving high priority) are:

- Invest in Car Clubs and publicity for journey planning (12%)
- Install roadside signs to give up-to-date travel advice (19%)
- Install dropped crossings, tactile paving etc on footpaths (24%)
- Introduce more speed and red light cameras (28%).

4.8 Between these extremes there is considerable support (more than 50% giving high priority) for

- Encouraging drivers to reduce speed (64%)
- Promoting the use of fuel-efficient technologies (63%)
- Dedicated teams to tackle crime on PT (60%)
- Enhancing existing Metrolink and rail routes (59%)
- Maintaining safe road surfaces (58%)
- Expand CCTV coverage on public transport (55%)
- School Travel Plans and safer routes to school (54%)
- Actively promote walking and cycling (51%).

Table 5 Percentage of 466 Respondents Giving Each Priority Level to Proposed Measures				
	% High Priority	% Medium Priority	% Low Priority	% Not a priority
Reducing Congestion				
Invest in Car Clubs and publicity for journey planning	12	34	32	16
Improve public transport to the Regional Centre and other town centres	74	20	3	1
Ensure full funding to deliver new Metrolink routes	70	18	5	4
Enhance existing Metrolink and rail routes	59	29	6	2
Invest in hi-tech traffic signals to reduce congestion	32	39	22	3
Install roadside signs to give up-to-date travel advice	19	36	30	12
Increasing Accessibility				
Improve public transport access to local amenities	68	24	5	1
Encourage investment in low-floor buses	36	38	18	4
Improve local walking and cycling routes	43	33	16	5
Install dropped crossings, tactile paving etc on footpaths	24	41	25	7
Improve footpath access to rail stations	35	38	20	4
Expand CCTV coverage on public transport	55	26	12	4
Have more dedicated teams to tackle crime on public transport	60	28	9	2
Improve bus stops and bus shelters	44	36	15	3
Improving Road Safety				
Encourage drivers to reduce speed	64	21	9	3
Develop School Travel Plans and safer routes to schools	54	31	8	3
Introduce more traffic calming in residential areas	32	30	22	13
Introduce speed management measures on main roads	40	32	17	6
Maintain safe road surfaces	58	32	7	2
Provide more pedestrian crossings	37	41	16	3
Introduce more speed and red light cameras	28	28	23	17
Improving Air Quality				
Promote Metrolink expansion and rail service improvements	72	19	4	2
Create more bus lanes and busways	38	35	16	8
Actively promote walking and cycling	51	31	11	4
Encourage transfer of freight from road to rail and water	67	23	7	2
Promote use of fuel-efficient technologies	63	28	6	1

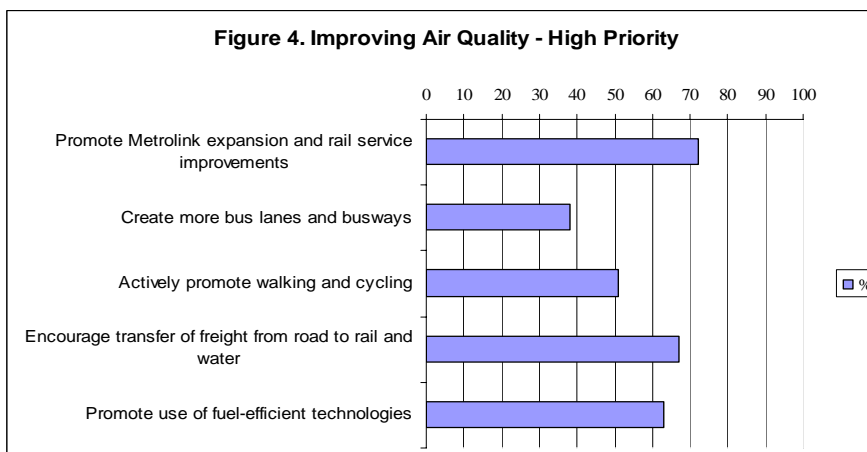
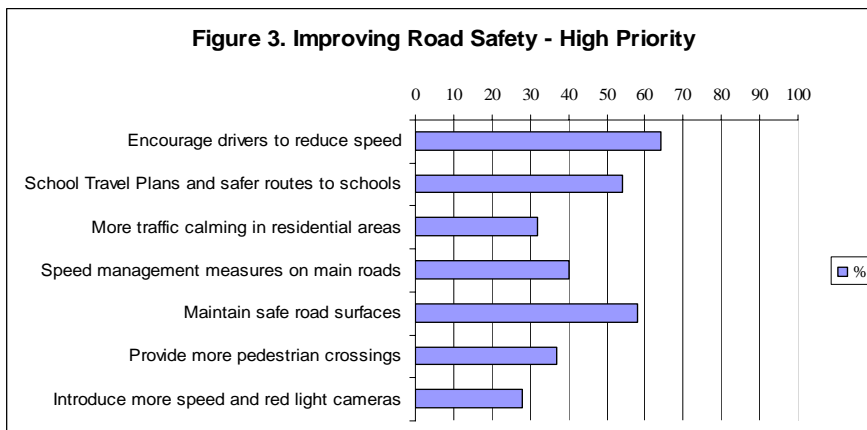
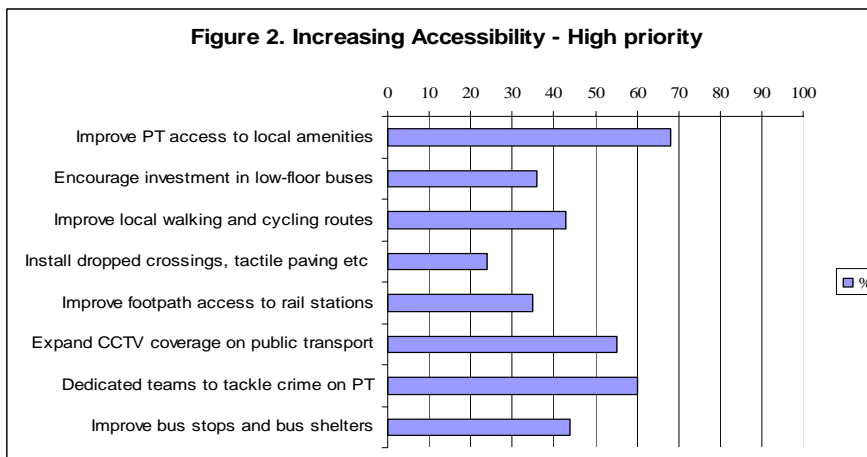
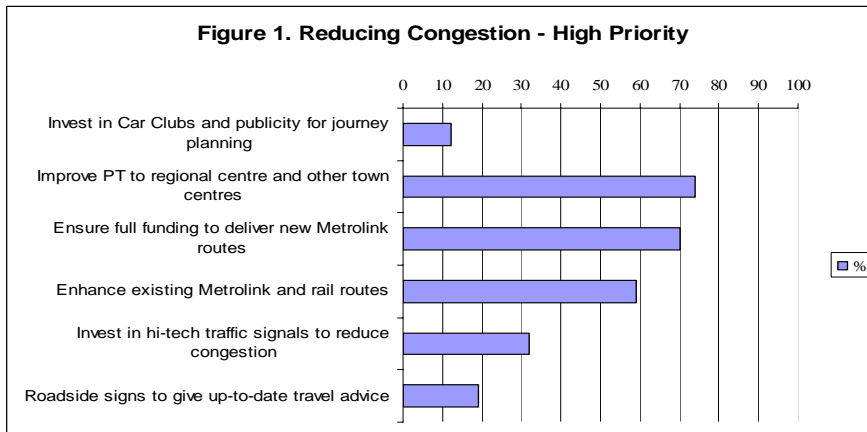
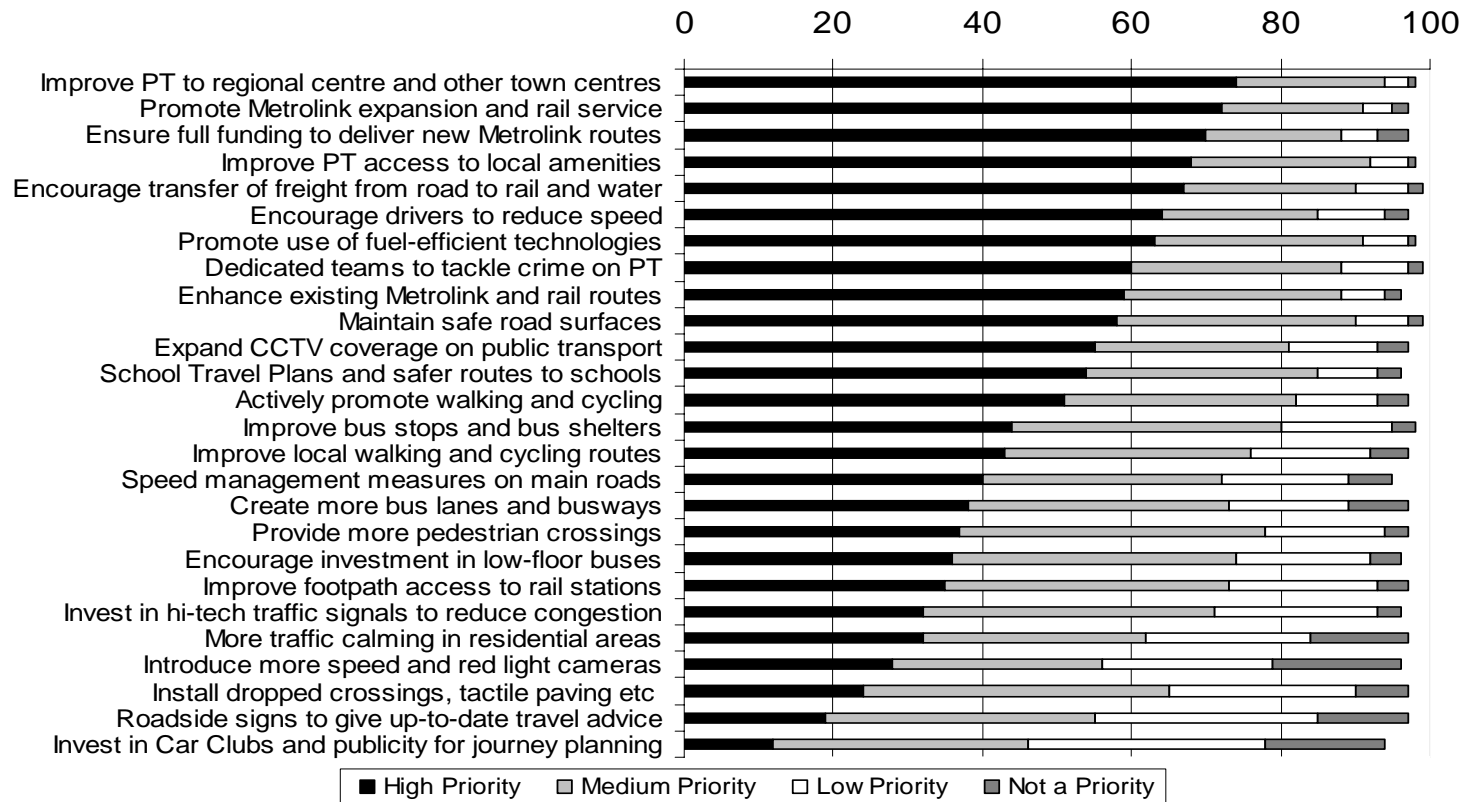


Fig 5. % of 466 Respondents Giving Priority Levels to Each Measure



5. WHAT HAVE WE MISSED?

- 5.1 Many respondents made suggestions in response to the question '**what have we missed?**' Suggestions are very wide ranging and a list of them is included in Appendix 3. They are grouped by mode of travel, where possible, and we have attempted to further categorise the suggestions. This has proved somewhat inexact as some suggestions were open to interpretation and many respondents made several suggestions. However the most frequently made types of suggestions are summarised in Table 6.
- 5.2 In addition to the more general comments in Appendix 3 and Table 6, 32 respondents returned questionnaires as part of a campaign to keep bus service 317 (Offerton to Stepping Hill) running and/or to divert it to include the area of Old Hall Drive in Offerton where there is sheltered housing but no bus service. More comments were received about this than about any other single issue. These requests have been passed directly to GMPTE.

Table 6 Summary of Most Frequently Made Suggestions/ Comments	
Suggestion	Approximate Number of respondents
Review, change or add bus or PT routes (including requests for more express routes, for buses to hospitals, for more orbital and cross-district routes, for more simplified routes, for re-instated routes (not including 317 route)	34
Cheaper Public Transport (including bus, Metrolink, Public Transport in general, rail)	29
Improve evening, night and weekend PT services (including to the City Centre)	24
Improve public transport integration (including ticketing, timetables)	21
Upgrade/Improve or reduce overcrowding on current Metrolink	14
In favour of demand management including congestion charging	12
Improve safety/reduce anti-social behaviour on PT	11
More park and ride / parking at stations	11
Cleaner and/or more comfortable buses / PT	11
Increase rail frequency, improve routes or reduce overcrowding	11
Improve PT generally eg make safe/reliable/affordable	11
Requests to bring back bus conductors	10
In favour of Metrolink Expansion	10
Improve bus reliability	9
More or improved cycle-ways or cycle lanes	9
Requests for real-time bus or PT information	9
Increase number of or improve bus shelters	7
Remove or think about removing speed humps	7
Enforce motoring laws including speed limits	7
Promote walking and/or increase target	7
Allow advance purchase of bus tickets or introduce 'Smart Cards'	6
Against Metrolink Expansion	5
Requests for transport improvements for the disabled	5

6. HOW DO YOU THINK WE SHOULD KEEP PEOPLE BETTER INFORMED?

6.1 The number and percentage of respondents selecting each option are given in Table 7. Respondents were allowed to select any number of the options given.

6.2 The results show that:

- 76% of respondents selected ‘Advertisements in free local newspapers’
- 62% selected ‘Newsletters like this one distributed to public buildings’
- 52% selected ‘Newsletters distributed to every home’
- The least popular option, selected by 34% of respondents was ‘Advertisements in local newspapers you have to buy’.

Table 7 Preferred Ways of Keeping People Better Informed		
Option	Number of Respondents	%
Newsletters like this one distributed to public buildings eg libraries	277	62
Newsletters distributed to supermarkets	201	45
Newsletters distributed to every home	233	52
Advertisements in free local newspapers	344	76
Advertisements in local newspapers you have to buy	153	34
Advertisements and features on local radio	177	39
The Internet	172	38
Other	41	9

6.3 Other suggestions made included the following:

- Advertisements on buses, trams, trains or taxis
- E-mail
- Advertisements/ Information at bus, train or tram stations and stops
- Advertisements/ information on the back of public transport tickets
- Via local community or voluntary groups/centres
- Newsletters available in public buildings/shops/stations etc
- At schools
- At workplaces or with pay-slips
- With Local Authority bills
- At post offices
- Public meetings/discussion groups (including one suggestion of in pubs or clubs!)
- Local TV programmes/ news/ teletext

APPENDIX 1. Copy of Questionnaire

Have your say on how we should prioritise our proposals.

Please tick one box on every line

	<i>High Priority</i>	<i>Medium Priority</i>	<i>Low Priority</i>	<i>Not a Priority</i>
Reducing Congestion				
Invest in Car Clubs and publicity for journey planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve public transport to Manchester City Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure full funding to deliver new Metrolink routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enhance existing Metrolink and rail routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Invest in hi-tech traffic signals to reduce congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Install roadside signs to give up-to-date travel advice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increasing Accessibility				
Improve public transport access to local amenities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage investment in low-floor buses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve local walking and cycling routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Install dropped crossings, tactile paving etc on footpaths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve footpath access to rail stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand CCTV coverage on public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have more dedicated teams to tackle crime on public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve bus stops and bus shelters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improving Road Safety				
Encourage drivers to reduce speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop School Travel Plans and safer routes to schools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introduce more traffic calming in residential areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introduce speed management measures on main roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintain safe road surfaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide more pedestrian crossings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introduce more speed and red light cameras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improving Air Quality				
Promote Metrolink expansion and rail service improvements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create more bus lanes and busways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Actively promote walking and cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage transfer of freight from road to rail and water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote use of fuel-efficient technologies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**What have we missed? Is there anything else we should include in the Transport Plan?
Please use this space give us your suggestions. Also, if you have any comments on
the provisional targets please write them here.**

In the past people have told us that they do not feel well informed about local transport issues. How do you think we should keep people better informed?

Please tick any of the following you think we should use

- Newsletters like this one distributed to public buildings eg libraries
 - Newsletters distributed to supermarkets
 - Newsletters delivered to every home
 - Advertisements in local free newspapers
 - Advertisements in local newspapers you have to buy
 - Advertisements and features on local radio
 - The Internet
 - Other
 - (please specify)
-

Personal Details

In order for us to make sure that we get the views of a representative sample of the community, it would help if you gave us some personal details. The information will be stored on computer but will only be used for the purposes of this Local Transport Plan consultation. It will not be used for the identification of individuals and will not be made available to third parties.

Postcode

Which Age Group are you in?

- Under 16 16-24 25-34 35-44 45-54 55-64 Over 65

Gender? Male Female

Do you have use of a car?

- Yes No Sometimes

Many thanks for taking the time to complete this questionnaire.

Please put in an envelope and send to

Greater Manchester Joint Transport Team
FREEPOST MR 7116
Manchester
M1 9QL

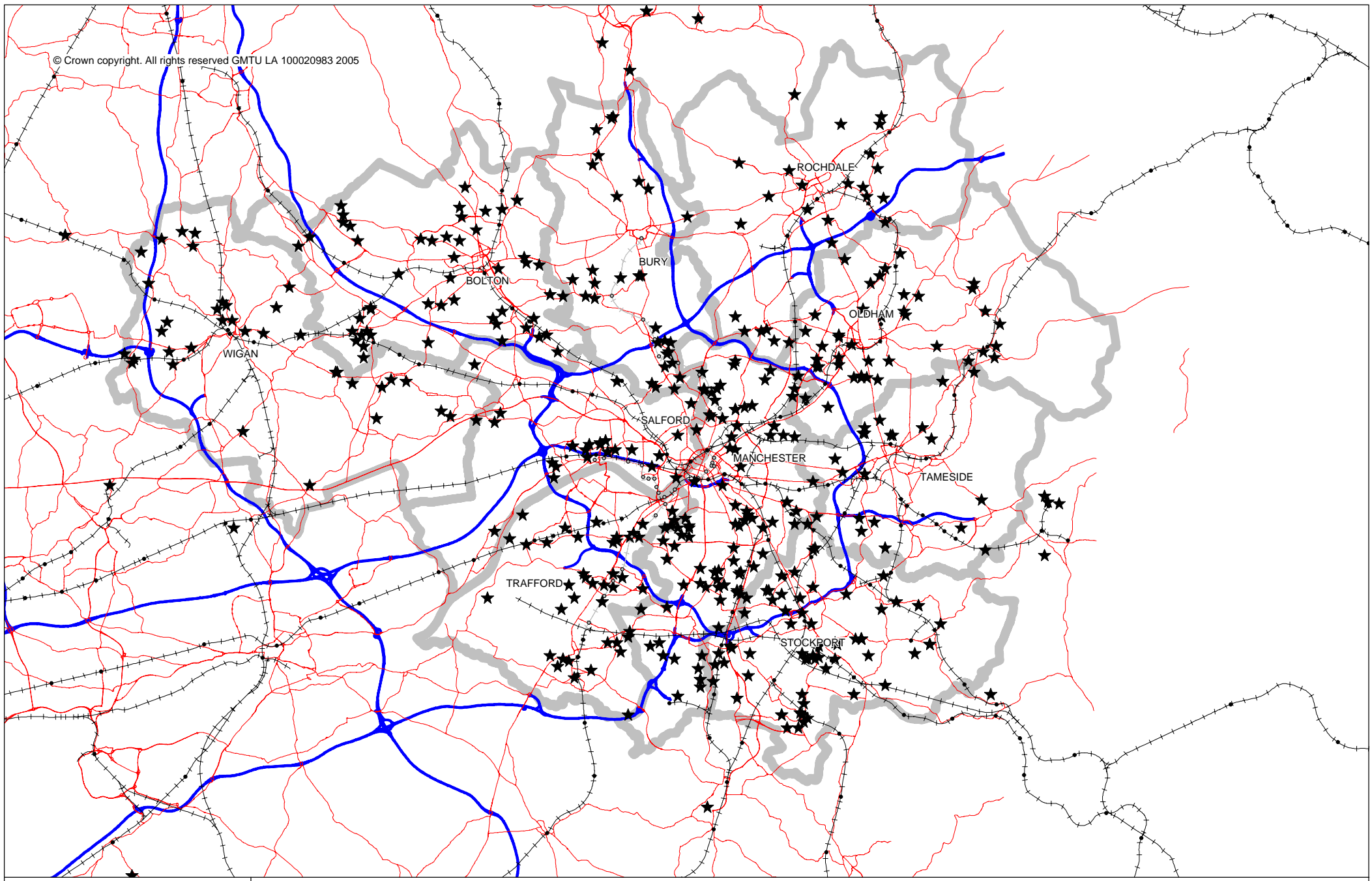
If you would like to enter the Prize Draw please give us your name and address below

Name:

Address:

APPENDIX 2. Map Showing Geographical Distribution of Respondents

© Crown copyright. All rights reserved GMTU LA 100020983 2005



GMTU
SALISBURY HOUSE
GRANBY ROW
MANCHESTER M1 7AH

Transport Matters 2005 - Home Locations

Drawn By : elwyne

Date : 08/12/2005

APPENDIX 3. Answers to 'What have we missed?'

What Have We Missed? - Individual Comments	Includes following type of comment
Buses	
Allow kerbside purchaser of tickets via chip&pin cards	Advance purchase of bus tickets eg using smart cards
On-street ticketing for radial bus routes	Advance purchase of bus tickets eg using smart cards
Speed-up bus services by making purchase of tickets prior to alighting	Advance purchase of bus tickets eg using smart cards
Encourage purchasing tickets prior to travel, encourage better behaviour on buses	Advance purchase of bus tickets eg using smart cards
Reduce time of bus routes by amending ticketing (more passes) or reintroduce bus conductors	Advance purchase of bus tickets eg using smart cards
Have faster ticketing process, better connection times.	Advance purchase of bus tickets eg using smart cards
Drop busway to Leigh as Runcorn Route was not successful	Against Leigh Busway
Low floor buses encourages too many prams creating health and safety problem	Against low floor buses - encourage too many prams
Display all prohibitions clearly on bus shelter timetables as on Metrolink.	Better bus Information
Bring back conductors	Bring back bus conductors
Bus conductors or previously bought tickets for major routes or rush hour time	Bring back bus conductors
Improve bus service by reintroducing conductors	Bring back bus conductors
Make buses safer by having bus conductors	Bring back bus conductors
Reintroduce bus conductors for increased peace reliability and user satisfaction	Bring back bus conductors
Conductors on buses to improve behaviour, vandalism, and security	Bring back bus conductors
Reduce time of bus routes by amending ticketing (more passes) or reintroduce bus conductors	Bring back bus conductors
Re-introduce bus conductors	Bring back bus conductors
Improve cleaning on public transport - buses and Metrolink are dirty and unattractive. Improve cleaning at bus stops - install better bins and empty them. Consider bus attendants on busy routes to speed up purchasing tickets and help people on and off the bus.	Bring back bus conductors
Need conductors to make people feel safer	Bring back bus conductors
Promote "bus gates" as in Nottingham for various routes	Bus gates
Cheaper short bus journeys	Cheaper bus
Control bus fare increases, Fare structure on First Bus undermines efforts to get people to use buses	Cheaper bus
better and revised fares, better inter bus company relationships	Cheaper bus
Reduction in Bus Fares, keep buses running to time, run buses according to timetable	Cheaper bus
Discount for people working in Bolton plus free Christmas bus service in Bolton	Cheaper bus
More oap bus subsidy	Cheaper bus
Clean up buses	Cleaner or more comfortable buses
Buses are dirty and smell. Young people use bad language and are inconsiderate.	Cleaner or more comfortable buses
Ban eating and drinking on buses, improve bus cleanliness	Cleaner or more comfortable buses
	Cleaner or more comfortable buses
Action to tackle litter problem on buses with clearer notices displayed.	Cleaner or more comfortable buses
All facing seats should have a sign prohibiting their use for feet and train guards should ask passengers to remove feet from seats. This would st a standard for good behaviour, otherwise people will be deterred from using PT.	Cleaner or more comfortable buses
Upgrade of buses to make more comfortable and less injury-prone	Cleaner or more comfortable buses
Youth intimidate elderly in buses which need to be more comfortable	Cleaner or more comfortable buses
Get the bus companies to remove free newspapers by mid-morning.	Cleaner or more comfortable buses
Make bus routes more cross area and linking hospitals	Cross district and orbital routes
Improve bus drivers	Improve bus drivers
Bus companies penalised for not operating bus, drivers to concentrate on driving	Improve bus drivers
Bus drivers to concentrate on driving	Improve bus drivers
More buses at peak times, as buses go past as they are full, give bus drivers training in social skills	Improve bus drivers
Make buses run on time	Improve bus reliability

Make buses turn up on Saturday mornings	Improve bus reliability
More frequent and more reliable bus service	Improve bus reliability
Bus times to be more reliable not missing one then 3 in a row	Improve bus reliability
Buses to keep to schedule and to route eg 539, complaints have so far been ignored	Improve bus reliability
Increased reliability, cleanliness and punctuality of bus service	Improve bus reliability
Buses more reliable (unreliability leads to lateness of schoolboy)	Improve bus reliability
Improve services of bus companies, decrease number of late and missing buses	Improve bus reliability
Improve reliability and punctuality of bus services eg no 16 between Stretford and Chorlton. Make spacing more even	Improve bus reliability
Improve ring and ride service	Improve ring and ride service,
Reduce vandalism and drunkenness on buses	Improve safety/reduce anti-social behaviour on PT
Bus companies need to tackle anti-social behaviour on buses	Improve safety/reduce anti-social behaviour on PT
Increase bus service, increase safety, make bus-stations safer Remove all unnecessary noise from bus stations	Improve safety/reduce anti-social behaviour on PT
Bus reliability in Eccles area re 55 and 69 services needs to be improved, Arriva, First and Blue buses have given problems	Improve specific bus route
Improve 495 bus route	Improve specific bus route
Improve bus service eg 219	Improve specific bus route
Metrolink is fine, bus services 93 and 154 are fine number 95 has oldest bus on the road need to introduce new route	Improve specific bus route
The 337 Ashton circular is diabolical. Poor frequency if it turns up. Most people using it are elderly and disabled and have complained regularly to Firstbus.	Improve specific bus route
Ring and Ride to be made more flexible	Improve Ring and Ride Service
Improve ring and ride service	Improve Ring and Ride Service,
Bus drivers switch off engines when stationary for >1min, also buses need opening windows	Measures to reduce bus pollution
Prosecution of bus and road transport companies having polluting vehicles	Measures to reduce bus pollution
Buses to go where customers want, not where operators want	More bus routes/review bus routes
Bus services do not cover all roads causing problems for elderly and mothers	More bus routes/review bus routes
Review bus routes	More bus routes/review bus routes
Older people would appreciate bus routes that ensure that most people can get to a bus stop. I have to walk half a mile and would use PT more if bus stops were closer	More bus routes/review bus routes
More small buses needed picking up around estates and dropping off on main roads to pick up main bus routes	More bus routes/review bus routes
Bus routes improvement to shopping centres	More bus routes to shopping centres
Increase number of bus shelters	More bus shelters/improve bus stops and shelters
Create more bus shelters and ignore objections by locals	More bus shelters/improve bus stops and shelters
Bus shelter glass should be made unbreakable	More bus shelters/ improve bus stops and shelters
Increase number of shelters at bus stops, and timetable info at stops. (please improve 16 and 16a bus services)	M More bus shelters/ improve bus stops and shelters
Vandalism on bus shelters needs reduction	More bus shelters/ improve bus stops and shelters
Improve cleaning on public transport - buses and Metrolink are dirty and unattractive. Improve cleaning at bus stops - install better bins and empty them. Consider bus attendants on busy routes to speed up purchasing tickets and help people on and off the bus.	More bus shelters/improve bus stops and shelters
Paved areas inside bus shelters should be hosed down 3 or 4 times per year	More bus shelters/improve bus stops and shelters
Make buses more effective and timely to and from hospital	More buses to hospitals
Increase frequency of buses to Stepping Hill Hospital (although not well used),	More buses to hospitals
Better bus service to hospital eg along Plodder Lane (used to be service 27)	More buses to hospitals
Buses to hospitals/health centres	More buses to hospitals
Bus express-ways need to be introduced.	More express bus routes
More express bus routes eg to Wythenshawe	More express bus routes

Encourage faster, Limited Stop services	More express bus routes
Some express services between town centres	More express bus routes
Introduce express buses to main centres eg Irlam to Bolton	More express bus routes
Buses are not frequent enough to encourage people out of cars.	More frequent buses
Make journeys simpler and more predictable eg min. of 4 local buses per hour from train/bus station. Pick-up/drop-off on request	More frequent buses
Improve bus frequency	More frequent buses
Low-loader buses needed for hospital services, for non-rush hours and for prams and handicapped persons	More low floor buses
Proper information to bus personnel re rerouting due to roadworks etc	Other
Bring back double-deckers on QBC routes – they use less road space than bendy buses.	Other
Buses to use sustainable fuels	Other - environmental
Monitor bus operators and exclude poor performers from re-tendering	Penalise bus companies for poor service, bad driving or polluting vehicles
Prosecute bus companies for illegal activities of bus-drivers and for polluting nature of buses	Penalise bus companies for poor service, bad driving or polluting vehicles
Ban Louts, Allow no more than 2 kiddies trolleys on a bus	Problems of pushchairs on buses
Overcrowding of buses needs sorting out	Reduce overcrowding on buses
Need more frequent double-deckers in peak times. Buses don't stop because they are full.	Reduce overcrowding on buses
Stop local youths fro wrecking bus stations and hanging on back of buses. Pull down old bus stations and have open space ones to stop vandalism.	Reduce vandalism at bus stations
Bus service required along Pennine Road	Request for new or re-instated bus service
Direct bus routes from Orrell to Wigan and from Leigh Infirmary to Wigan	Request for new or re-instated bus service
Needs to be direct PT link from Lowton to jobs in Warrington and Risley Science Park	Request for new or re-instated bus service
A bus from Hadfield to Tameside Hospital	Request for new or re-instated bus service
Is it possible for residents in Blackley to have the Bury bus back (56 and/or 64). We miss it. And it would help senior citizens to get out more.	Request for new or re-instated bus service
A bus service route beyond Firs Rd Sale roundabout to Cherry Lane/Woodhouse Lane to Manchester and Altrincham - none exists at the moment for people in that area.	Request for new or re-instated bus service
Since the 19A was with drawn from Warburton Green (now going along Hale Road) we older people have no means of going to Halebarns village or to the medical centre on Shay Lane. Re-route the 19A.	Request for new or re-instated bus service
Buses - too many route variations with infrequent services. Network needs simplifying to make it easier for the public to understand.	Simplify bus network
Closure or alteration of routes done without proper back-up, leaving people with much inconvenience	Stop closing/changing bus routes
Prevention of school children from smoking, treat as any over 17 yr old who tries it	Stop smoking on buses
More bus inspectors. Enforce non smoking especially among students	Stop smoking on buses
Too many buses along Oxford Road, some are empty, tickets useable on all buses	Too many buses on Oxford Rd
Upgrade buses	Upgrade buses
Way of letting people know bus is cancelled	Want real-time bus info
Let passengers know if bus is cancelled or delayed - as in USA	Want real-time bus info
Real time passenger info should be available at bus stops either by displays or by texting. Paper timetables should be at all bus stops.	
Improve bus information systems, use real-time technology, bus drivers better informed	Want real-time bus info
Create information signs at bus and metro stops eg when next bus/tram is due	Want real-time bus info
Better information re buses operating on minor roads	Want real-time bus info
Notifying people at stops of delays and cancellations	Want real-time bus info
Create information signs at bus and metro stops eg when next bus/tram is due	Want real-time bus info
Better information re buses operating on minor roads	Want real-time bus info

Improve bus service by making bus company refund subsidy if bus cancelled	Other -bus
Provide more buses, improve cleanliness of bus stops	Other -bus
Please keep timetables at stops up-to-date	Other -bus
Buses are plentiful in all residential areas, but should have 20mph limit	Other -bus
Should stop the double-decker buses through the estate which run over kerbs and verges.	Other -bus
Need to educate drivers about passengers with disabled passes - drivers seem to look down on you	Other -bus
Stop bus personnel standing at front of bus and talking to the driver - it is distracting and unsafe	Other -bus
More information on buses to hospitals	Other -bus
Cycling	
Money spent on cycling and walking is wasted	Against spending on walking and cycling
Consider allowing bikes on buses	Bikes on buses
Metrolink to be allowed to carry bicycles	Allow cycles on trams
Allow cycles on trams	Allow cycles on trams
Allow cycles on trams	Allow cycles on trams
Have secure bike storage at train/tram stations and allow bikes on Metrolink	Allow cycles on trams
Metrolink to allow carriage of bicycles	Allow cycles on trams
Safe cycle route map for Manchester required	Cycle route map required
Make cycling more safe and places to lock bike at destination	Improve cycle safety and cycle parking
All developments to include adequate bicycle parking	Improve cycle safety and cycle parking
Upkeep of existing cycle tracks needed	Maintain cycle tracks
Make cycling primary mode	Make cycling primary mode
Safe off-road cycle ways	More or improved cycle-ways/cycle lanes
Introduction of cycle lanes a priority, improve road surfaces close to pavements	More or improved cycle-ways/cycle lanes
Separate cycleways	More or improved cycle-ways/cycle lanes
Invest in more cycling lanes	More or improved cycle-ways/cycle lanes
Improve lighting on cycle routes. Encourage non-use of MPV's	More or improved cycle-ways/cycle lanes
Continuous cycle routes	More or improved cycle-ways/cycle lanes
More segregated cycle routes	More or improved cycle-ways/cycle lanes
Create more cycle lanes	More or improved cycle-ways/cycle lanes
More completed bike lanes, make them safer	More or improved cycle-ways/cycle lanes
Maintenance of roads - potholes are very unsafe for cyclists	Remove potholes
Promote cycling to get people out of cars	Promote cycling
Discourage cyclists on footpaths	Stop cycling on footpaths
Stop cycling on footpaths and stop parking on footpaths - it is a danger to children, old people and people with prams	Stop cycling on footpaths
Demand Management	
Please consider a tax on 4X4 vehicles in urban areas	For congestion charging/pay as you go
Prevent closure of roads Do not introduce congestion charges	Against congestion charges
Nothing - until advent of road pricing	For congestion charging/pay as you go
I support the idea of a GM study into road pricing but must be transparent and income spent on transport.	For congestion charging/pay as you go
Congestion charges for city centres except for buses, taxis, school buses	For congestion charging/pay as you go
Congestion charging like London. Money to be put into PT	For congestion charging/pay as you go
Demand same transport control as London	For congestion charging/pay as you go
Discourage use of MPVs	Discourage use of MPVs
Should subsidise buses with a 'pay as you go' motoring tax similar to London	For congestion charging/pay as you go
Make people pay to park when only one person in the car	For congestion charging/pay as you go
Reduce congestion before all travel becomes pointless	Reduce congestion
Tax on work-based car parking	Tax on work-based car parking

Environmental tax on all motorists, proceeds to provide cheap, efficient, and safe PT system	Environmental tax on motorists
Disability Related	
Better signs for visually impaired, especially on Metrolink stations (wrong colours) also rail station (too high, wrong colour)	Disability related
More space for prams and people who use wheelchairs	Disability related
Improve access for disabled passengers	Disability related
Disabled taxi-type service rather than spend money on modifying buses and trains	Disability related
Train GMPTE staff, especially in disability awareness	Disability related
Freight	
Reduce freight transport distance by encouraging local products	Freight
Re-introduction of private sidings for freight	Private sidings for freight
Make use of canals	Use canals
Use of canals for freight and local passenger transport	Use canals
Metrolink	
Stop putting Metrolink first above others. The bus service needs greatly improving especially in town centres where buses are regularly jammed solid.	Against Metrolink expansion
Metrolink investment should not be at the expense of bus services - it has destroyed bus connections already	Against Metrolink expansion
Metrolink - not required as followed existing rail routes and doubled the fare	Against Metrolink expansion
Metrolink only benefits people in Manchester.	Against Metrolink expansion
Should not consider rail and Metrolink together - they are two different modes. Rail should not be converted to Metrolink.	Against Metrolink expansion
Make Metrolink cheaper than car parking in central Manchester	Would like cheaper Metrolink
Trams are too expensive	Would like cheaper Metrolink
Metrolink is expensive	Would like cheaper Metrolink
Oldham loop should be converted to Metrolink to give better access to town centre.	In favour of Metrolink expansion
City will die without Metrolink.	In favour of Metrolink expansion
Funding for Metrolink	In favour of Metrolink expansion
Extend Metrolink routes to more areas.	In favour of Metrolink expansion
Metrolink useless, needs to be extended	In favour of Metrolink expansion
Very top priorities are ensure new and enhance current Metrolink routes and rail routes. Reliable services and sufficient vehicles will take cars off the road.	In favour of Metrolink expansion
Prioritise Metrolink expansion	In favour of Metrolink expansion
Improve Metrolink, more trams, more routes	In favour of Metrolink expansion
Metrolink to MCFC at Sportcity and the Lowry Centre	In favour of Metrolink expansion
Funding for phase 3 Metrolink is top priority. The NW was robbed by the government when they sent the money to London.	In favour of Metrolink expansion
Use low floored trams as in Europe	Other - Metrolink
Metrolink Wilmslow Road route preferred to Airport /Chorlton route	Other - Metrolink
More train and tram ticket checking - never done	More ticket checking
More trams on Eccles line please - should not be 24 min frequency	More trams on Eccles line
More trains and trams from Eccles	More trams on Eccles line
Invest in more tram cars to reduce overcrowding during rush-hour	Reduce overcrowding on Metrolink
More Metrolink coaches to reduce danger at peak times	Reduce overcrowding on Metrolink
More carriages for Metrolink, also easier and quicker to get tickets	Reduce overcrowding on Metrolink
Highlight need for a greater number of trams	Reduce overcrowding on Metrolink
Train tickets do not clearly show if Metrolink is included	Other Metrolink
More carriages on both Metrolink and trains, cleaner Metrolink stations	Upgrade current Metrolink
Stop Metrolink operating on a reduced timetable	Upgrade current Metrolink
Improve quality and space of Metrolink, be able to get ticket on Metrolink instead of fine	Upgrade current Metrolink
Maintain Metrolink properly, increase rolling stock as commuter is treated with contempt	Upgrade current Metrolink
Develop a faster tram system	Upgrade current Metrolink
Improve Metrolink before patronage declines due to unhappy customers. It is expensive, unreliable uncomfortable and with poor stations	Upgrade current Metrolink
Invest in upgrading current Metrolink, before investing in new line, system is unreliable, users poorly informed, and under-stocked	Upgrade current Metrolink
I wish to complain about the increasing deterioration of the tram	Upgrade current Metrolink

system. There is disruption every week, increasingly long waits and overcrowding. It would be better if the system was owned by the City, not by a private consortium.	
Subsidy for Metrolink fares	Want cheaper Metrolink
Metrolink prices are highest in Europe. Make it affordable not just after 9.30.	Want cheaper Metrolink
Subsidise tram/rail travel, make it cheaper than car and park travel	Want cheaper Metrolink
Single manning of all stations, Metrolink in particular. Metrolink users have no faith in CCTV	Want staffed Metrolink stations
Motorcycling	
Remove 'yobs on motorbikes' who are a pain	Against motorcyclists
Planning/ Development	
Building planners should work closely with transport planners eg Toyota should not have been allowed to build at Chester Rd /.Park Rd	Building/transport authorities work together
New developments should be planned around public transport / within walking or cycling distance. Wigan MBC should stop building on all spare land – we need green spaces.	New developments must be on PT routes
All new building, work or residential should be on public transport service	New developments must be on PT routes
Work in partnership with Housing and Planning Authorities as new building increases pressure on PT	New developments must be on PT routes
Unite operation of Planning Department and Transport teams to refuse development and prevent problems developing	New developments must be on PT routes
Parking	
Remove parking charges	Against parking charges
Stop on-road Parking	Stop on-road Parking
Move parking space away from hospitals to enable buses to reach the door	Stop parking close to hospitals/schools or shops
Stop parking outside schools, shops and close to junctions	Stop parking close to hospitals/schools or shops
Restrict parking outside schools	Stop parking close to hospitals/schools or shops
Remove problem of cars parking on pavements	Stop parking on pavements
Take action against footway obstruction by parked cars and advertising boards	Stop parking on pavements
More free park and ride areas with security.	More park and ride/parking at stations
More park and rides in Bolton	More park and ride/parking at stations
Improve Bolton station to allow more parking	More park and ride/parking at stations
Park and Ride system	More park and ride/parking at stations
Create better park and ride services or park and Metrolink service	More park and ride/parking at stations
Show commitment to park and ride schemes and target walking to at least halt the decline of walking	More park and ride/parking at stations
Park and Ride system for areas not covered by Metrolink	More park and ride/parking at stations
Make and publicize car parking at all Metro Stations	More park and ride/parking at stations
Build prefab car-parks over ends of Metrolink stations, discount tickets for those parking	More park and ride/parking at stations
Metrolink expansion and rail service improvements must be complemented by better and possibly free parking. Cars and car owners should not be seen as a problem to promote cycling and public transport	More park and ride/ parking at stations
Start Park and Ride Systems	More park and ride/parking at stations
More car parking spaces are required	More parking spaces
More parking in city centre	More parking spaces
Do not reward car driving with car parking on green field sites	Objection to more parking
Public Transport Generally	
Provide integrated transport system. One ticket for bus/rail/tram and co-ordinated timetables	Better integrated tickets and timetables all PT
Integrate bus and train ticketing	Better integrated tickets and timetables all PT
Cross-ticketing, especially System One, thus no penalty for use of more than 1 mode.	Better integrated tickets and timetables all PT
Increase collaboration between different modes, especially having more flexible cross-mode ticketing	Better integrated tickets and timetables all PT
Introduce universal ticket for all modes	Better integrated tickets and timetables all PT

Let us have the ability to use the same ticket on different bus companies eg First and Stagecoach.	Better integrated tickets and timetables all PT
Create more integrated multi-bus company ticketing	Better integrated tickets and timetables all PT
Integrate all mode ticketing, reduce ticket prices	Better integrated tickets and timetables all PT
Integrated tickets and timetables - all PT	Better integrated tickets and timetables all PT
Provide concessionary day tickets for use on all PT services in GM	Better integrated tickets and timetables all PT
Public transport de-regulation. Ticketing - need smart technology that allows price saving for weekly or twice weekly bus user. Investigate development of a NW regional ticket - current system does not encourage PT use at the periphery of GM.	Better integrated tickets and timetables all PT
More train travel information	Better PT information
More information for helpline operators	Better PT information
More bus routes, and more information at the bus stop	Better PT information eg at bus stops and stations
More information at bus stations	Better PT information eg at bus stops and stations
Reduce PT cost re continental cities. Free services are excellent	Cheaper/more affordable PT
Upgrade current Metrolink	Upgrade current Metrolink
Make PT more affordable	Cheaper/more affordable PT
Close town centre on busy days and make PT cheaper than parking in or around town centre	Cheaper/more affordable PT
PT must not cost too much. Trams are too expensive	Cheaper/more affordable PT
Reduce off-peak bus fares by 50%, also reduce train off-peak ticket prices	Cheaper/more affordable PT
PT - cost of travel is a little expensive	Cheaper/more affordable PT
Increase safety, regularity, and accessibility and decrease cost (included with another comment)	Cheaper/more affordable PT
Bus and peak rail fares too high - will defeat Plan's aspirations esp as fuel prices go up.	Cheaper/more affordable PT
Re-introduce short journey fare stages. Price of £1 per mile to Middle Hulton Police station not acceptable.	Cheaper/more affordable PT
Public transport fares too great	Cheaper/more affordable PT
Greater availability of cheaper bus fare offers	Cheaper/more affordable PT
Cheaper fares for use at various times of the year	Cheaper/more affordable PT
Cheaper fares, saver tickets are good value	Cheaper/more affordable PT
Too expensive	Cheaper/more affordable PT
Reduction of public transport fares	Cheaper/more affordable PT
Make bus fare cheaper than drive	Cheaper/more affordable PT
Bus must be cheaper to persuade drivers to leave cars at home - not addressed in last LTP and this is why it failed to reduce congestion.	Cheaper/more affordable PT
Public transport cheaper and more regular.	Cheaper/more affordable PT
Improve cleaning on public transport - buses and Metrolink are dirty and unattractive. Improve cleaning at bus stops - install better bins and empty them. Consider bus attendants on busy routes to speed up purchasing tickets and help people on and off the bus.	Cleaner/Tidier PT
Make buses and trains cleaner	Cleaner/Tidier PT
New routes around conurbation and between town centres, rather than just into Manchester	Cross district and orbital routes
PT inconvenient as working mother, Peripheral towns neglected by public transport planners	Cross district and orbital routes
Better PT between suburbs	Cross district and orbital routes
Provide cross-district routes - people should not have to travel into centres and out again.	Cross district and orbital routes
Increase Frequency and reliability of all PT	Improve PT frequency
Public transport more efficient, affordable	Improve PT generally
PT efficiency required to improve on all modes	Improve PT generally
Improve all services, central government to increase funding	Improve PT generally
More trams/buses at peak times	Improve PT generally
We need improved public transport	Improve PT generally
Improve Metrolink and bus services, including the reliability of Trams/buses	Improve PT generally
Make PT more reliable, efficient, yet viable an alternative to the car	Improve PT generally

Make PT safer, cost-efficient, and regular	Improve PT generally
Improvements to PT are necessary including improved reliability and safety.	
Improve public transport to industrial/employment sites	Improve PT to employment sites
Educate on behaviour and use of PT	Improve safety/reduce anti-social behaviour on PT
Security guards on trains or buses to prevent anti-social behaviour	Improve safety/reduce anti-social behaviour on PT
Make it safer by having dedicated enforcement teams on trains/trams	Improve safety/reduce anti-social behaviour on PT
Bus fares are getting a bit high. Sometimes the buses need security officers. Fully working and up to date camera technology	Improve safety/reduce anti-social behaviour on PT
Remove anti-social behaviour (smoking/swearing/intimidation) on driver-only buses	Improve safety/reduce anti-social behaviour on PT
Bus companies made responsible for anti-social behaviour on routes and drivers responsible on separate buses	Improve safety/reduce anti-social behaviour on PT
Improve ticketing procedure cleanliness, regularity and security on buses, also Sunday service	Improve safety/reduce anti-social behaviour on PT
If you want people to use PT especially the elderly or vulnerable, you have to make the streets safer. There is no point getting off a bus or tram to be confronted by youths drinking or muggers etc. More police presence required. Radcliffe's new bus station should be sited nearer to the Metrolink now if you are serious about integrating PT .	Improve safety/reduce anti-social behaviour on PT
Improve PT to city centre especially at night	Improved evening/night PT to city centre
Increase evening bus service to allow use of city centre	Improved evening/night PT to city centre
Improve night bus service	Improved evening/night PT to city centre
Better early and late trains to stop at all stations into Manchester, also improve Sunday train service	Improved evening/night PT to city centre
Evening services to Manchester Centre	Improved evening/night PT to city centre
Trains from Bramhall not frequent enough esp at weekends	Improved weekend and evening PT
More buses especially after 10.30 pm and Sundays	Improved weekend and evening PT
PT needs to be more frequent esp trains from Bramhall at weekends and in the evening	Improved weekend and evening PT
Improve off-peak train service to Burnage	Improved weekend and evening PT
Improve evening bus services	Improved weekend and evening PT
Improved evening bus service	Improved weekend and evening PT
More late night buses	Improved weekend and evening PT
No evening transport, houses built whilst neglecting road and bus service operation	Improved weekend and evening PT
Improve Sunday and bank holiday services, also evening services	Improved weekend and evening PT
Local train services on Sundays	Improved weekend and evening PT
Improve Sunday services	Improved weekend and evening PT
Increase in Sunday shopping should mean increased Sunday bus Service	Improved weekend and evening PT
Increase night service to district centres in response to extended licensing hours	Improved weekend and evening PT
Better bus services (more direct and more frequent) including Sundays to hospitals	Improved weekend and evening PT
Bus frequency low in evenings eg 109	Improved weekend and evening PT
improve bus service to villages (Edenfield) and have an evening service so that one can attend evening events.	Improved weekend and evening PT
Increase frequency of cross buses, especially in evening	Improved weekend and evening PT
Increase Sunday/Bank Holiday services. People cannot visit family/friends in hospital. Also congestion on roads with people going to the sales.	Improved weekend and evening PT
More early morning, evening, and Sunday services	Improved weekend and evening PT
Bus service is very good, tram is excellent, drivers are polite and helpful	In praise of current PT
GMPTE Countycard season tickets should be allowed for use on the whole Metrolink system. They can be used on all buses and trains – why not trams?	More integrated PT
Integrated information re use of all modes of PT	More integrated PT
More integrated bus interchanges cutting down walking between stops	More integrated PT

Better intermodal links, improve changing between modes, allow through ticketing	More integrated PT
Integrated ticketing system required between all modes. Inter bus company ticketing is difficult to understand	More integrated PT
Put bus stops at railway stations close together also improve printed bus timetables	More integrated PT
All modes should work together	More integrated PT
Integrate bus and train services	More integrated PT
PT needs to be linked, easy, cheap, accessible.	More integrated PT
Integrate all modes of transport	More integrated PT
All transport under one control, more use of yellow school buses	More PT regulation
Re-regulation of buses eg too many routes along Oxford Road	More PT regulation
Need more GMPTA control over bus services so that all routes are well served	More PT regulation
Ensure high quality staff at pt stations - people better than machines	More staff at PT stations
Attempt to alter publics 'misguided misconception that' PT ' is unreliable, expensive'. Take more proactive stance, showing positive aspects of PT	Promote PT more
More information re complaints to bus companies, bus timetabling, bus fares, reasons for lateness/cancellation	Publish info about bus complaints
Simplify fares structure (cf continental cities)	Simplify PT fare structure
Ticket pricing simplified to one price for all journeys (1£ for adults 50p for child), and ticket bought prior to boarding	Simplify PT fare structure
Review pricing structure and allow London-type Oyster Card payment system	Simplify PT fare structure
Promote more local radial bus routes. Improve bus fare structure to be used on all modes and all operators	Simplify PT fare structure
Bus and peak rail fares too high - will defeat Plan's aspirations esp as fuel prices go up.	Want cheaper bus and rail
Improve ticketing arrangements and provide better journey planning information	PT - Other
Opposed to more CCTV – would prefer more police/operator staff. Wearing of caps/hoods should be banned on PT and in stations.	PT - Other
Make PT more economically appealing	PT - Other
Rail	
Rail travel to London too expensive.	Cheaper rail to London
Trains overcrowded, unreliable, and unsafe	Complaint about rail
Extend free bus and metro services at Railway Stations	Extend free buses at rail stations
Make local railway stations more welcoming, more accessible, and cleaner	Improve local rail stations
Improve rail routes	Improve rail routes and or train frequency
Rail service improvements more important than Metrolink extension	Improve rail routes and or train frequency
Rail- Increase frequency of rail services	Improve rail routes and or train frequency
The rail timetable at Clifton Station on the Bolton line - more stopping trains please	Improve rail routes and or train frequency
Increase reliability and frequency of rail transport from outer areas	Improve rail routes and or train frequency
More even local train intervals	Improve rail routes and or train frequency
Improve train services from smaller local stations eg Ince,	Improve rail routes and or train frequency
Improve train service run on time less cancellations	Improve train reliability
Hadfield service is poor, cancellations at weekends, fare collection is poor train delays	Improve train reliability
Attention should be paid to rolling stock and stations. Merseyside is better. Longer distance rolling stock is better.	Improve train rolling stock
Better trains - pacers feel unsafe.	Improve train rolling stock
More electrification of rail network	Modernise train service / improve reliability
More trains to Victoria and fix the roof.	More trains to Victoria
Stockport-Stalybridge service should be expanded. Track improvements needed on Wigan-Atherton-Salford Crescent line. Hag Fold and Moorside should be closed to reduce anti-social behaviour and reduce costs. Salford-Mcr-Stockport capacity needs improving.	New and re-opened rail routes

Golborne should be re-opened. Local stopping services should not be sacrificed for express trains. Victoria roof is a disgrace. Re-opening of Woodhead line should be investigated.	
Re-opening and building new rail stations eg High Lane Marple- Rose Hill extension to ease A6 at rush hour	New and re-opened rail routes
Extra coaches needed on special days (rail)	Other
Better level crossing management at Hale Station	Other
Public address systems on out-lying rail stations	Real-time PT info
Reduce the number standing on trains	Reduce overcrowding on trains
More carriages for Blackpool North/ Piccadilly Line at rush hour	Reduce overcrowding on trains
Increase number of carriages for trains on Atherton Central line to reduce packing in morning	Reduce overcrowding on trains
Make building of complete Victoria/Piccadilly/Manchester Airport line a priority	Rail - other
Previous plans for improvement of Blackrod Station to be carried out	Rail - other
Roads/Motoring/Road Safety	
Do not need new road building eg A6 bypass.	Against new roads
A5225 and Mottram-Tintwistle bypasses should not be built. A5225 will not help Wigan – people have to leave to get a job.	Against new roads
Cancel SEMMMS new Road, cancel Mottram bypass, introduce weigh restriction on heavy lorries	Against new roads
Increase fines for car tax and insurance non-payment	Deal with problem of untaxed and uninsured cars
Reduce number of 'scary' drivers without tax or insurance, this puts people off cycling	Deal with problem of untaxed and uninsured cars
Enforce law re driving and mobile phone use	Enforce driving laws
Parking rules should apply to all, cycle lanes not on main roads, all bus stops at lay-bys	Enforce driving/parking laws
Enforcement of speed limits	Enforce speed limits
Enforce speed restrictions strictly	Enforce speed limits
Policing bus lanes is non-existent. Move towards decriminalisation so traffic wardens can stop and book offenders. Make it an offence to blocked marked bus stops - then I'll use the bus!	Enforce driving/parking laws
Improve pavement and road surfaces	Improve pavement and road surfaces
Better signing of speed limits before cameras	Improve speed limit signing
Make lights at road works fit traffic flows past it more sensible	Improve traffic lights at roadworks
Need road link Mcr to M6	Link Rd Mcr to M6
More red light cameras, not more speed cameras, Light-up speed signs seem to work well	More red light cameras
Extend M67 to by-pass Mottram and Hollingworth	Mottram By-Pass
Roads need to be well maintained	Roads - Other
All road works done at night under floodlight	Roads - Other
Encourage drivers to take re-tests (Driver Improvement Scheme)	Roads - Other
Reduce noise from motorways	Roads -Other
New Road Building should not be a priority for reducing congestion	Against New Roads
Make A6 bypass a priority, stop hate campaign of cars	Pro-A6 Bypass
More traffic calming required on side-roads.	Roads -Other
Remove bus lanes	Remove bus lanes
Road humps should be removed on all bus routes	Remove/against speed humps
Speed bumps are not the answer. As a 72 year old bus user, bumps are a nightmare for passengers.	Remove/against speed humps
Speed humps and 20mph restrictions do not work	Remove/against speed humps
Referendum on removal of speed humps which all motorists hate.	Remove/against speed humps
Remove road humps	Remove/against speed humps
Remove coloured surfaces, road humps	Remove/against speed humps
Speed bumps damage vehicles	Remove/against speed humps
Traffic Lights needed at junction of Parsonage Road/Parrswood Road.	Request for traffic signals at specific location/ improved signals generally
I approve of hi-tech signals but road-side travel signs are a waste of time because other drivers will start rat-running. GM is too congested for alternative routing to be worthwhile.	Request for traffic signals at specific location/ improved signals generally
Install more filter lights at busy junctions	Request for traffic signals at specific location/ improved signals generally
People think they are safe if they do not t drink and drive, but still 10 dead, 1370 injury daily - UK roads by 80% sober folk.	Road safety comment
Make A6 bypass a priority, stop hate campaign of cars	Stop anti-car campaign

Speed bumps to cover the whole road	Roads - Other
Use mobile radar to reduce traffic speeds	Roads - Other
Educate car users about effects of car use	Roads - Other
Need to reduce rat running traffic through the estate between Newton Rd and Church Lane	Roads - Other
Should stop traffic signals being on red when there is no traffic on other approaches eg at Lane Head Junctions.	Roads - Other
School Transport	
More thought for school transport. 36 route is terrible at 0800 when full of school children.	Better school transport
We need more yellow school buses – possibly financed with section 106 money	Better school transport
More school (yellow) buses, more frequent services in morning	Better school transport
Safer routes to school marked by 'ducks feet' are a waste of money - do not stop speeding motorists	Comment on suitability of 'safer routes to school' measures
Discourage single-child car journey to school	Discourage single child cars to school
Parents and teachers to instil discipline and respect for other bus users in schoolchildren, so that drivers can do their job	Improve behaviour of schoolchildren on PT
Separate schoolchildren from other users, with teachers on board to control bullying and anti-social behaviour	Improve behaviour of schoolchildren on PT
Bus passes for teachers escorting special needs children	School Travel
Greater use of walking buses for schools	Walking buses to schools
Better policing of zig-zags outside schools	Other - school
Travel Plans / Car Club	
Business travel plans should be included, commuters and fleet vehs contribute to quality of air congestion and accessibility	Business travel plans required
Car clubs are non starter as people like flexibility of being a sole driver	Against car clubs
Publicity for journey planning is important – to encourage PT use.	
Walking	
More signposts informing pedestrians of the distance to destinations	Better walking signs
Improve subways by footbridges and CCTV	Improve or replace subways
Footbridges over main roads eg A580 East Lancs Road between Worsley and Boothstown	Improve pedestrian routes
More pedestrian areas in town centre	More pedestrianisation
replace car use by walking where possible to decrease pollution and increase health	Promote walking
Promote walking and cycling	Promote walking
Promote walking and cycling to get people out of cars.	Promote walking
Make target for promoting walking more ambitious	Promote walking and increase target
Promote health option, the target re walking is 'negative and pathetic'	Promote walking and increase target
Be more ambitious re target for people walking	Promote walking and increase target
Safe road crossings - central reservations etc.	Safer road crossings
More pedestrian crossings (preferably puffins) needed to redress the balance between pedestrians and busy roads. But education in using Puffins is needed eg TV adverts	
alter zebra crossings to pelican crossings, clearer road markings and speed signs	Safer road crossings
Delays on pelican crossings need reducing	Safer road crossings/ improved crossings
Make junction priority more towards pedestrians and not cars	Walking - Other
Pavements being obscured by parked cars and overgrown hedges, sometimes concealing bus stop signs	Walking - Other
Environmental and Other	
Air quality – the Transport Plan will not enable requirements of new legislation to be met. Will need more real-time monitoring stations.	
Improve air quality and measures to cut CO2 emissions eg bus drivers not leaving engines running.	
Make walking, cycling, public transport a priority over cars	
More funding for N of Manchester - all in S now. Towns like Oldham are nice to live in but need better transport.	
More Government Funding	
Use of term 'Regional centre' is objectionable to non-mancunians	
Manchester Airport requires 3rd platform	
Target to reduce kilometres/vehicle, better service for feeders to Metrolink eg cycle lanes, cycle storage, car parks	
CCTV does not stop crime it only catches criminals	

Monies from government has use dictated by government. Therefore Metrolink not going to happen	
Climate change should be a priority in LTP2 not another 'Quality of life' issue!	
Shop owners too keep frontage clean	
Increase number and mobility of traffic wardens, with extra revenue to pay for traffic wardens	
Wants quick attention to the answers on the survey	
Early attention to answers	
Work with local companies to encourage public transport use	
Access to local services is important	
Give accessibility to rural areas especially where hills are involved	
Nothing - just thanks for asking and taking time to listen.	
Speed cushions near schools and universities. Cycles on Metro. Buses to depart from main stations (integration). Enforce rules on bus fumes. Stop buses sitting for 20 minutes to fill up at student stops.	
There is so much evidence of climatic change that it is imperative that people leave their cars and have PT which is fast, safe and efficient. They do so in London, Paris and Berlin. There they have Local Government which cares about transport.	
Don't just sit there – do something? (With copies of letters from Metro 15.11.05 – re buses blocking Metrolink Routes)	
Comments relating to Littleborough. It is a unique town and roads are narrow. Consideration should be given to reducing existing traffic and preventing further traffic growth. Road safety could be improved by giving Church St 'pedestrian priority' but this would cause grid-lock. Answers are to build a secondary school in Littleborough, provide yellow bus scheme, allow no more houses on brown-field sites – these must be for jobs. Increased accessibility – more parking on Beach Hotel side of Lake. Need car park for town centre. Summary – need more facilities in Littleborough to prevent out-commuting. Concentrate less on tourists and more on needs of residents.	